

Material Deliveries

We prefer direct delivery of your materials to our production facility in Poland. If you arrange the transport yourself, the associated transport costs will, of course, not be included in our quote.

Address:

Decostayle Pro
Ul. Polna 129/5
87-100 Torun
Poland

Contact:

Adam Binaszewski
E-mail: logistyka@decostayle.pl
Tel: 0048 666 317 096 or 0048 693 937 101

Method of material delivery

- After confirmation on our quotation, you will receive a **material order** from us.
- As soon as it is known, we would like to hear when this material can be delivered to us completely.
- We assume that the supplied material is the correct color and quality and is provided with clear **information** on the packaging and a clear packing list, preferably in Excel. (E.g. color numbers, dimensions, etc.)
- We would like to receive the entire material order **in one delivery**. If this is not possible, please let us know in advance. The production will start when all materials have been delivered **completely**.
- The delivery of leftover materials, different dimensions and for example B-choice material can cause delays, additional costs and/or an additional material order. The cost for this is €25 per roll.
- After completing the order, the remaining materials will be removed by us. If you wish to receive the remaining materials back, we will be forced to charge costs for this.
- We are unable to keep your materials on stock for a longer period of time.
- Please state our **project number** on the packing list.

Quality control

- The inspection of the supplied materials takes place at the start of production, so not upon arrival in our warehouse.
- At the start of production we need a **master sample**. This master sample is used during production to do a check in each department.
- This master sample can be your reference sample. If you do not have a reference sample available, we will take a piece of the supplied material and treat it as our master sample.
- We keep the master samples in stock for up to 1 year after delivery of the order.
- During our quality checks, the following points are considered:
 - **Color**
 - **Structure/thickness**
 - **Deviations compared to the same rolls/planks**
- In case of deviations or doubts, we will send you a photo for assessment. At the same time, production is stopped. We ask you to communicate your decision within 24 to 48 hours at the latest.
- If the material is rejected, we will ask you to supply new material and the order will be **rescheduled** as soon as we know when the new materials will be delivered to us.